

TRAINING

Basic Training Customer

This training is especially for operating personnel, e. g. car park supervisors or administrative staff. It is based on the first briefing that is done by the service technician.



GROUP OF PARTICIPANTS

- Personnel of the following fields: operation, engineering and administration. Employees of DESIGNA

PLACE

- DESIGNA Verkehrsleittechnik GmbH
Faluner Weg 3
D-24109 Kiel

REQUIREMENTS

- No special qualifications required.

ACCOMMODATION

- If required we are pleased to book a room in our partner hotel close to DESIGNA.

REFRESHMENTS

- During the training we offer refreshments. "A bite to eat" will be served for lunch.

INVESTMENT

- 495,- Euro for each participant. Costs for training hand outs are included, not so for traveling and additional costs for board and lodging.

DETAILS

Day 1: 9.00 a.m. - 4.00 p.m.

Welcome

- Introduction of the participants
- Check out expectations

PM ABACUS

- System overview
- System times

How to use the software efficiently?

- Operation of the WinOperate
- Control the car park by a mouse click
- Add new users with individual rights

System maintenance

- Entry and Exit terminals
- Barriers
- Pay stations

Day 2: 9.00 a.m. - 4.00 p.m.

WinOperate

- Different kind of items
- Manage season parker groups
- Prepare and produce cards
- Operating the manual cashier

Day 3: 9.00 a.m. - 2.00 p.m.

Recurrences

- What is how to handle during daily operation

Reports

- Statistics, reporting and accounts

REGISTRATION

- Get in contact with your sales person or even contact directly:



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Trainer

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contact

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