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OPERATOR CAPS

The perfect software solution
for your parking business.



OPERATOR

Operator CAPS, the new customised business software solution from DESIGNA. Devised to meet the needs of your sector, it includes the specific software features that are required in your area of activity. Scaling up is easy when, for example, you wish to expand your range of services or optimise your workflow. Operator CAPS is available in three different feature levels. The choice is yours.



CAPS PRO OPERATOR

- **Ticket Tracking**
Detailed ticket information helps avoiding manual gate openings.
- **Debit Card (Value Card) Balance**
Transparency of debit card values for end-of-year reports.
- **Park Check Report (also for MCU)**
Cost center capability and flexible analysis possibilities.
- **MPS/APS-Shift Report**
Detailed cashflow reporting per individual paystation.
- **Season Parker Report**
Enables revision of Season Parker usage to easily identify misuse.
- **Value Check Processing (Chaser)**
Possibility to deal with chaser tickets (vouchers) value-based by having individual reports for used ones.
- **Time Check Processing (Chaser)**
Possibility to deal with chaser tickets (vouchers) time-based by having individual reports for used ones.

CAPS PRIME OPERATOR

- **Early Bird PLUS**
Optimized utilisation of car park through time-adjusted tariff structures.
- **Lost Ticket @ exit without Ticket**
Less operation service reduces manual opening.
Speeds up traffic flow.
- **Software License / Multi-Slip Mode / Software Escrow**
Accepts more notes than only one per payment.
- **Charging Station Release**
eCharging pole management.
- **Customer Related Counting**
Enables car pool parking (convenience and system control).
- **Lost Revenue Report**
Transparent presentation of lost revenue.
Reduces manual gate opening.
- **Traffic Jam Detection**
Avoids raising barriers due to traffic jam at the exit and due to this secures your turnover.
- **QR-Code Discount / Tariff Switching**

CAPS PREMIUM OPERATOR

- **Staff Mobility Badge (Congress Ticket PLUS)**
Security: No need to provide with a 24/7 permission, reduced risk of misuse, reduced risk of sharing cards.
Comfort: Self prolonging.
- **Promotional Codes**
Digital parking permission – sending out e-mails with parking permission instead of coding tickets and hand these over.
Less handlings costs, maximum range.
- **Cash and Tickets' Inventory Report**
A must have! Make your service most efficient due to precise analytics where and what to care.
- **Couponing**
Tool to enhance customer loyalty.
- **Web Validation Manager incl. Report**
Flexible location instead of having a fixed installed unit.
- **Loyalty Cards**
Easy to embed existing loyalty cards – or even to create some.
Using cost centre idea to address lost revenue.
- **DESIGNA eCademy**
Well informed employees are able to make the most out of your system. Online Training Platform speeds up even new employees due to available tutorials (how to deal with consumables).