

TRAINING

Expert Training

The **Expert** is an all-rounder. Using the WinOperate in a qualified way beside the ability to customize it.

The **Expert** knows exactly which item to use for almost any specific demand.

The **Expert** has a competent knowledge of:

- Master Data
- Parking Items
- Maintenance
- Tariff Structure and Reporting
- Discount Units and Possibilities



Participants

- Employees from operational, with technical or financial background.

Location

- DESIGNA Verkehrsleittechnik GmbH
Faluner Weg 3, 24109 Kiel - Germany

Requirements

- Having experiences is an advantage but not needed.

Investment

EUR 990,- per participant
Incl. training materials like handouts

Registration

- Via your DESIGNA Sales Department or
- Direct via E-Mail:
training@designa.com

Agenda

Day 1: 9:00 am - 4:00 pm

- Introduction of participants
- System overview
- Using the WinOperate
- All information at a glance
- System maintenance
 - Entries- a. Exits
 - Barriers
 - Pay Stations
- Emptying or refilling of pay station
- Function cards in use

Day 2: 9:00 am - 4:00 pm

- Car park counting
- Manage customers
- Lost- a. replacement ticket
- Issue congress tickets and season parker cards
- Operation og manual pay station
- Using the „Magic Tool“
- Manage blacklist / greylis
- Run a tariff test

Day 3: 9:00 am - 4:00 pm

- Discount possibilities incl. analyses within WebReport
- Call up an operating report
- Create statistics of occupancy and parking duration.
- Financial inspection of pay station
- Parking items, advanced: Debit- a. Time based debit cards, Congress ticket PLUS, Promotional codes, Pre booking, Flexi cards, ...

Day 4: 9:00 am - 4:00 pm

- WinTariff - Overview
- To read and to test existing tariffs
- Disassembling / replacing of serial components like Multicon, TCC, ...
- Manage Login-Groups
- To customize individual display- a. receipt texts.
- DESIGNA eCademy
- Outlook: Just for Experts!

contact

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